

# Terms of Service

**Effective Date:** 03/03/2026

**Company:** Turmac One, Inc.

## 1. Acceptance of Terms

By accessing or using the Turmac One website or mobile application (the “Service”), you agree to be bound by these Terms of Service (“Terms”). If you do not agree, you may not use the Service.

## 2. Description of Service

Turmac One is a real-time aircraft turnaround coordination platform that enables airlines and ground operations teams to assign, track, and manage operational tasks.

## 3. Eligibility

You must:

- Be at least 18 years old
- Be authorized to act on behalf of your employer (if using the Service for work purposes)
- Provide accurate and complete information

## 4. Accounts

### a. Account Creation

Users must create an account and provide:

- Name
- Email
- Company affiliation
- Role and job function

### b. Account Responsibility

You are responsible for:

- Maintaining the confidentiality of your login credentials
- All activity under your account

## **5. Company Access & Data Ownership**

- Your account is associated with a specific airline or ground operations company (“Company”)
- Your Company may access, monitor, and manage data generated through your use of the Service
- Operational data (e.g., task updates, flight assignments) may be shared within your Company

## **6. Acceptable Use**

You agree NOT to:

- Use the Service for unlawful purposes
- Interfere with system performance or security
- Attempt to gain unauthorized access to other users’ data
- Input false or misleading operational data

## **7. Service Availability**

We aim to provide a reliable, real-time platform, but:

- The Service may be interrupted due to maintenance or technical issues
- We do not guarantee uninterrupted or error-free operation

## **8. Automated Task Assignment**

Turmac One uses automated logic to assign tasks based on:

- Role
- Location (gate/zone)
- Availability and workload

These assignments are operational suggestions and may be overridden by supervisors.

## **9. Communications & Notifications**

By using the Service, you agree to receive:

- Push notifications
- Operational alerts
- Task updates

You may adjust notification settings within the app.

## **10. Intellectual Property**

All content, software, and technology associated with Turmac One are owned by Turmac One, Inc. or its licensors.

You may not:

- Copy, modify, or distribute the platform
- Reverse engineer or attempt to extract source code

## **11. Data & Privacy**

Your use of the Service is subject to our Privacy Policy. By using the Service, you consent to the collection and use of your data as described therein.

## **12. Termination**

We may suspend or terminate your access if:

- You violate these Terms
- Your account is deactivated by your Company
- Required by law

You may stop using the Service at any time.

## **13. Disclaimers**

The Service is provided “as is” and “as available.”

We do not guarantee:

- Accuracy of operational data
- That the Service will meet all operational requirements
- That assignments will always be optimal

## **14. Limitation of Liability**

To the maximum extent permitted by law:

Turmac One, Inc. shall not be liable for:

- Indirect, incidental, or consequential damages
- Operational delays, missed flights, or business losses
- Data inaccuracies or system downtime

## **15. Indemnification**

You agree to indemnify and hold harmless Turmac One, Inc. from any claims arising from:

- Your use of the Service
- Violation of these Terms
- Misuse of operational data

## **16. Governing Law**

These Terms are governed by the laws of the State of [Insert State], without regard to conflict of law principles.

## **17. Changes to Terms**

We may update these Terms from time to time. Continued use of the Service constitutes acceptance of the updated Terms.

## **18. Contact Information**

For questions regarding these Terms:

**Email:** [Insert Email]

**Address:** [Insert Company Address]